



# National Council on Alcoholism & Drug Dependence -Rochester Area

## OASAS CERTIFIED TREATMENT PROVIDERS IN SENECA & WAYNE COUNTIES

Finger Lakes Addiction Resource Center

1931 Buffalo Road - Rochester, New York 14624

Telephone: 585-719-3480 or 719-3485 Fax: 585-423-1908

Website: [www.ncadd-ra.org](http://www.ncadd-ra.org)

| Agency Names           | Dick Van Dyke Addiction Treatment Center   | Seneca County Community Services Board   | Catholic Charities Family and Community Services: Hannick Hall     | Finger Lakes Area Counseling & Recovery (FLACRA)                               | Wayne Behavioral Health Network  |
|------------------------|--|--|--|--|--|
| County                 | SENECA   | SENECA   | WAYNE  | WAYNE  | WAYNE  |
| Website                | <a href="http://www.oasas.ny.gov/atc/vandyke/index.cfm">www.oasas.ny.gov/atc/vandyke/index.cfm</a> | <a href="http://www.co.seneca.ny.us/gov/community/mental/addictions/">www.co.seneca.ny.us/gov/community/mental/addictions/</a> | <a href="http://www.fcscharities.org">www.fcscharities.org</a>     | <a href="http://www.flacra.org">www.flacra.org</a>                             | <a href="http://web.co.wayne.ny.us/wbhn/">web.co.wayne.ny.us/wbhn/</a>   |
| Intake Contact         | Suzanne Panetti  | Tammy Orlopp   | Emily Price  | Central Intake Department  | Supervisor- Jamie Castellano-Gates   |
| Phone Number           | 315-835-6173   | 315-539-1985   | 585-546-7220 x5053   | 833-435-2272   | 315-946-5722   |
| Fax Number             | 315-835-6114   | 315-529-1054   | 585-423-2201   | 315-462-6400   | 315-946-5726   |
| E-Mail                 | <a href="mailto:suzanne.panetti@oasas.ny.gov">suzanne.panetti@oasas.ny.gov</a>                     | <a href="mailto:torlopp@co.seneca.ny.us">torlopp@co.seneca.ny.us</a>   | <a href="mailto:epriec@ccrochester.org">epriec@ccrochester.org</a> | <a href="mailto:teamCentralintake@flacra.org">teamCentralintake@flacra.org</a> | <a href="mailto:JCastellano-Gates@waynecounty.gov">JCastellano-Gates@waynecounty.gov</a>   |
| Evaluation Services    | Provide  | Provide  | Provide  | Provide  | Provide  |
| Walk-in Evaluations:   |  | M-Th 8:00 am-4:00 pm<br>Friday 8:00 am-3:00 pm<br>31 Thurber Drive, Waterloo   |  | M-F 9:00 am-4:00 pm<br>310 W. Union Street, Newark<br>(same-day service)       | An additional phone number- Open Access Center 315-946-5750<br>Walk-in- Same day service- Open Access Center 1519 Nye Road Lyons Monday and Friday 8am-4pm/ Tues-Thurs 8am-6pm |
| Mobile Evaluations     |  |  |  |  | Mobile Clinical Services available   |
| CLIENT TYPE            |  |  |  |  |  |
| Youth under 18         |  | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Adult                  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Female                 |  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Male                   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Client with Children   |  | ACCEPT   | ACCEPT children under 5  |  | ACCEPT   |
| ADDICTION SERVICES     |  |  |  |  |  |
| Alcohol Use Disorder   | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Substance Use Disorder | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Opioid Use Disorder    | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| * MAT                  | * S / Sd / V   | * S / Sd / V   | * S / Sd / V   | * S / V  | * S / V  |
| Dual Diagnosis         | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Gambling Treatment     | PROVIDE  | PROVIDE  | PROVIDE  |  | PROVIDE  |
| Peer Services          |  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Family Services        |  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Spanish Program        |  | Interpreter services   | interpreter services   | PROVIDE  | PROVIDE  |
| LEVEL OF CARE          |  |  |  |  |  |
| Detox                  |  |  |  | PROVIDE  |  |
| Stabilization          |  |  | PROVIDE  | PROVIDE  |  |
| Inpatient              | PROVIDE  |  |  | PROVIDE  |  |
| Outpatient             |  | PROVIDE  |  | PROVIDE  | PROVIDE  |
| Residential            |  |  | PROVIDE  | PROVIDE  |  |
| INSURANCE TYPE         |  |  |  |  |  |
| Aetna                  |  | ACCEPT   |  | ACCEPT   | ACCEPT   |
| CIGNA                  |  | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Excellus               | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Fidelis                | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Independent Health     | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Medicaid               | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Medicare               |  | ACCEPT   |  |  | ACCEPT   |
| MVP                    | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Optum                  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Public Assistance      |  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| YourCare Health Plan   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Sliding Fee Scale      | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |

To see provider directories of other Finger Lakes counties, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>

Disclaimer: information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.

Revised January 2026

\* MAT (Medication Assisted Treatment) Code: M = Methadone / S = Suboxone / Sd = Sublocade / V = Vivitrol

|   |  |                     |                                |              |
|---|--|---------------------|--------------------------------|--------------|
| WAYNE COUNTY MOBILE OPIOID RESPONSE TEAM - mobile evaluation services | 24/7                                     | 315-946-5750        | (call 911 for an overdose)     |              |
| REGIONAL OPEN ACCESS CENTER   | M-F 7:00am-midnight / S-S 7:00am-10:00pm | Walk-in Evaluations | 1519 Nye Road, Lyons, NY 14489 | 833-929-6326 |

## 5 Levels of Care

**Detoxification-** This service provides treatment of moderate withdrawal symptoms and non-acute physical or psychiatric complications. Medically supervised withdrawal services must provide: Medically supervised withdrawal and stabilization services are appropriate for persons who are intoxicated by alcohol and/or substances, who are suffering from mild to moderate withdrawal, coupled with situational crisis, or who are unable to abstain with an absence of past withdrawal complications. Patients who have stabilized in a medically managed or medically supervised inpatient withdrawal service may step-down to a medically supervised outpatient service.

**Inpatient-** An OASAS-certified treatment setting with 24-hour medical coverage and oversight provided to individuals with significant acute medical, psychiatric and substance use disorders with significant associated risks. Inpatient rehabilitation services provide intensive management of substance dependence symptoms and medical management/monitoring of medical or psychiatric complications to individuals who cannot be effectively served as outpatients and who are not in need of medical detoxification or acute care. These services can be provided in a hospital or free-standing facility. Services are short-term and intensive

**Outpatient-** Licensed Outpatient Treatment for a substance use problem is available at a number of locations in the area and through a number of providers. While remaining at home, working and functioning in the community, a consumer may attend individual, group or family focused treatment and work toward personal goals. This may include less intensive involvement or may require multiple visits per week. Over the course of some months, they will receive relevant information, suggestions, guidance and continued support as either a primary locus of treatment or as continuing care after or concurrent with a residential program.

**Residential-Reintegration Services in a Residential Setting -** Certified OASAS providers of residential programs that also provide reintegration services to transition from structured treatment environments to more independent living. This setting does not require a physician to serve as medical director and staff coordinate treatment services but do not provide direct clinical care. Most services are provided in the community and include clinical and social services. Individuals are provided a safe living environment with a high degree of behavioral accountability. Services include medical and clinical oversight of chronic but stable medical and psychiatric symptoms and conditions in a community treatment program including an outpatient Substance Use Disorder treatment program. Services also include: community meetings; activities of daily living (ADL) support; case management; and vocational support and clinical services to support transition to independent living.

**Stabilization/Rehab-** Stabilization Services in a Residential Setting- OASAS-certified providers of residential programs that also provide medical and clinical services including: medical evaluation; ongoing medication management and limited medical intervention; ancillary withdrawal and medication assisted substance use treatment; psychiatric evaluation and ongoing management; and group, individual and family counseling focused on stabilizing the individual and increasing coping skills until the individual is able to manage feelings, urges and craving, co-occurring psychiatric symptoms and medical conditions within the safety of the residence. Medical staff are available in the residence, but 24-hour medical/nursing services are not.

**Rehabilitative Services in a Residential Setting-** Certified OASAS providers of residential programs that also provide rehabilitative services for individuals who are stable enough to manage emotional states, urges and cravings, co-occurring psychiatric symptoms and medical conditions within the safety of a residential setting. Medical and clinical staff provide monitoring for medical and psychiatric symptoms that are stable. Services include medical monitoring of chronic conditions including routine medication management and individual, group and family counseling focused on rehabilitation. The treatment program teaches individuals to manage self and interactions with others with increasing independence.