



National Council on Alcoholism & Drug Dependence - Rochester Area

MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

1931 Buffalo Road - Rochester, New York 14624
 Telephone: 585-719-3480 or 719-3483 Fax: 585-423-1908
 Website: www.ncadd-ra.org

PROVIDER NAME & CONTACT INFORMATION

Agency Name Website	Action for a Better Community (ABC) www.abinfo.org	Baden Street www.badenstreet.org	Catholic Charities Family and Community Services ww2.fcscharities.org	Conifer Park www.coniferpark.com	Delphi Rise www.delphirise.org	East House www.easthouse.org	Helio Health Inpatient Rehabilitation Center www.helio.health	Helio Health Outpatient www.helio.health
Contact Information	Intake Contact: Evangeline Jenkins 585-510-4797 585-262-4826 fax ejenkins@abinfo.org	Intake Contact: Desirae Carmona 585-325-4910 x1141 585-546-1491 fax dcarmona@badenstreet.org	Intake Contact: Yesenia Vazquez 585-546-7220 x6258 585-770-1116 fax yvazquez@cfcrochester.org	Intake Contact: Jennifer Bonilla 585-442-8422 x4400 585-442-8494 fax jbbonilla@libertymq.com	Intake Contact: Krystal González 585-467-2230 x206 585-730-6110 fax kgonzalez@delphirise.org	Intake Contact: Leslie Alvarado-Fischer 585-238-4893 585-238-4899 fax lalvarado-fischer@easthouse.org	Intake Contact: Admissions Team 585-287-5622 585-287-5628 fax HelioRocAdmissions@helio.health	Intake Contact Christina Cali 585-287-5626 585-448-0444 fax RochesterOutpatientAdmissions@helio.health
EVALUATION SERVICES	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Walk-in Evaluations	M-F 8:30am-3:00pm 33 Chestnut Street		T-W 8:30am-11:00am 79 N. Clinton Avenue	M-F 11:00am-3:00pm 556 S. Clinton Avenue	24 / 7 72 Hinchey Road		24 / 7 1850 Brighton-Henrietta Townline Rd	M-F 8:00 am – 3:00 pm 150 Mt Hope
CLIENT TYPE								
Youth under 18					ACCEPT			
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children	ACCEPT		ACCEPT		ACCEPT	ACCEPT		
ADDICTION SERVICES								
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* S / V	* S / V/Sd	* S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V
Dual Diagnosis	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Gambling Treatment			PROVIDE					
Spanish Program	PROVIDE	PROVIDE	PROVIDE					
LEVEL OF CARE								
Detox				PROVIDE			PROVIDE	
Stabilization			PROVIDE	PROVIDE				
Inpatient				PROVIDE			PROVIDE	
Outpatient	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE			PROVIDE
Residential			PROVIDE			PROVIDE		
INSURANCE TYPE								
Aetna	ACCEPT		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
CIGNA	ACCEPT		ACCEPT	ACCEPT	ACCEPT			
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicare	ACCEPT		ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		
Tricare			ACCEPT					
YourCare Health Plan	ACCEPT		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

* MAT (Medication-Assisted Treatment) Code: M = Methadone / S = Suboxone / Sd = Sublocade / V = Vivitrol

Revised January 2025

OPEN ACCESS 24/7 Walk-in Evaluations Delphi Rise, 72 Hinchey Road, Rochester, NY 14624 585-627-1777



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MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

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PROVIDER NAME & CONTACT INFORMATION								
Agency Name Website	Huther Doyle www.hutherdoyle.com	John L. Norris Addiction Treatment Center www.oasas.ny.gov/location/john-l-norris-addiction-treatment-center	Rochester Regional Health Chemical Dependency www.rochesterregional.org	Sisters of Charity Hospital Pathways – Rochester www.chsbuffalo.org/locations/pathways-Rochester	Strong Recovery www.umc.rochester.edu	Villa of Hope www.villaofhope.org	Westfall Associates https://www.umc.rochester.edu/locations/mental-health-wellness-westfall-associates	YWCA Supportive Living www.ywca.org
Contact Information	Intake Contact: Blanca Lebron 585-325-5100 x 3542 585-325-5154 fax blebron@hutherdoyle.com	Intake Contact: Kelly Lane 585-461-1515 585-461-1602 fax john.lnorrisadmissionmailbox@oasas.ny.gov	Central Intake: SAFE Line - 585-723-7233 585-423-9523 fax CDInpatientIntakeTeam@rochesterregional.org	Intake Contact: Christina Carol 585-424-6580 585-424-6609 fax	Intake Team: 585-275-3161 585-273-1089 fax	Intake Contact: 585-328-0834 585-436-0103 villa.intake@villaofhope.org	Reception Staff: 585-473-1500 585-473-1205 fax	Intake Contact: Amy Wells 585-368-2225 585-232-3540 fax awells@ywcarrowchester.org
EVALUATION SERVICES	PROVIDE		PROVIDE		PROVIDE	PROVIDE	PROVIDE	
Walk-in Evaluations	M-F 8:30 AM, 9:30 AM, 10:30 AM 12 PM, 1 PM 360 East Avenue		Evelyn Brandon (81 Lake Ave) Monday and Wednesday 8:30-2:30 RMHC (490 East Ridge Rd) Tuesdays 8:30-2:30 Greece CD (1556 Long Pond Rd) Thursdays 8:30-2				Urgent evaluations: M-F 8:30am-5:00pm 919 Westfall Road Bldg. B, #60	
CLIENT TYPE								
Youth under 18			ACCEPT		ACCEPT	ACCEPT		
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children	ACCEPT					ACCEPT		ACCEPT
ADDICTION SERVICES								
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* S / Sd / V	* M / S / V	* S / Sd / V		* M / S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V
Dual Diagnosis	PROVIDE	PROVIDE	PROVIDE		PROVIDE	PROVIDE	PROVIDE	
Gambling Treatment		PROVIDE						
Spanish Program		PROVIDE			PROVIDE			
LEVEL OF CARE								
Detox						PROVIDE		
Stabilization					PROVIDE			
Inpatient		PROVIDE	PROVIDE					
Outpatient	PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	
Residential						PROVIDE (ages 13-21)		PROVIDE
INSURANCE TYPE								
Aetna	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT	
CIGNA	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT	
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Tricare						ACCEPT		
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

For the most updated version of this directory and other resources, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>.

Disclaimer: information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.

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