



# National Council on Alcoholism & Drug Dependence - Rochester Area

## MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

1931 Buffalo Road - Rochester, New York 14624  
 Telephone: 585-719-3480 or 719-3483 Fax: 585-423-1908  
 Website: [www.ncadd-ra.org](http://www.ncadd-ra.org)

### PROVIDER NAME & CONTACT INFORMATION

Agency Name Website	Action for a Better Community (ABC) <a href="http://www.abcinfo.org">www.abcinfo.org</a>	Baden Street <a href="http://www.badenstreet.org">www.badenstreet.org</a>	Catholic Charities Family and Community Services <a href="http://www2.fcscharities.org">www2.fcscharities.org</a>	Conifer Park <a href="http://www.coniferpark.com">www.coniferpark.com</a>	Delphi Rise <a href="http://www.delphirise.org">www.delphirise.org</a>	East House <a href="http://www.easthouse.org">www.easthouse.org</a>	Helio Health Inpatient Rehabilitation Center <a href="http://www.helio.health">www.helio.health</a>	Helio Health Outpatient <a href="http://www.helio.health">www.helio.health</a>
<b>Contact Information</b>	Intake Contact: Evangeline Jenkins 585-510-4797 585-262-4826 fax <a href="mailto:ejenkins@abcinfo.org">ejenkins@abcinfo.org</a>	Intake Contact: Desirae Carmona 585-325-4910 x1141 585-546-1491 fax <a href="mailto:dcarmona@badenstreet.org">dcarmona@badenstreet.org</a>	Intake Contact: Yesenia Vazquez 585-546-7220 x6258 585-546-2607 fax <a href="mailto:yvazquez@cfcrochester.org">yvazquez@cfcrochester.org</a>	Intake Contact: Jennifer Bonilla 585-442-8422 x4400 585-442-8494 fax <a href="mailto:jbbonilla@libertymgt.com">jbbonilla@libertymgt.com</a>	Intake Contact: Krystal González 585-467-2230 x206 585-730-6110 fax <a href="mailto:kgonzalez@delphirise.org">kgonzalez@delphirise.org</a>	Intake Contact: Leslie Alvarado-Fischer 585-238-4893 585-238-4899 fax <a href="mailto:lalvarado-fischer@easthouse.org">lalvarado-fischer@easthouse.org</a>	Intake Contact: Admissions Team 585-287-5622 585-287-5628 fax <a href="mailto:HelioRocAdmissions@helio.health">HelioRocAdmissions@helio.health</a>	Intake Contact: Christina Cali 585-287-5626 585-448-0444 fax <a href="mailto:RochesterOutpatientAdmissions@helio.health">RochesterOutpatientAdmissions@helio.health</a>
<b>EVALUATION SERVICES</b>	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
<b>Walk-in Evaluations</b>	M-F 8:30am-3:00pm 33 Chestnut Street		T-W 8:30am-11:00am 79 N. Clinton Avenue	M-F 11:00am-3:00pm 556 S. Clinton Avenue	24 / 7 72 Hinchey Road		M-F 8:00 am – 3:00 pm 1850 Brighton-Henrietta Townline Rd	M-F 8:00 am – 3:00 pm 150 Mt Hope

### CLIENT TYPE

Youth under 18								
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children	ACCEPT		ACCEPT		ACCEPT	ACCEPT		

### ADDICTION SERVICES

Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* S / V	* S / V / Sd	* S / V	* S / V / V	* S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V
Dual Diagnosis	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Gambling Treatment			PROVIDE					
Spanish Program	PROVIDE	PROVIDE	PROVIDE					

### LEVEL OF CARE

Detox				PROVIDE			PROVIDE	
Stabilization			PROVIDE	PROVIDE				
Inpatient				PROVIDE			PROVIDE	
Outpatient	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE			PROVIDE
Residential			PROVIDE			PROVIDE		

### INSURANCE TYPE

Aetna	ACCEPT		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
CIGNA	ACCEPT			ACCEPT	ACCEPT			
Excelsus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicare	ACCEPT		ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		
Tricare								
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

For the most updated version of this directory and other resources, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>.

**Disclaimer: information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.**

MAT (Medication-Assisted Treatment) Code: M = Methadone / S = Suboxone / Sd = Sublocade / V = Vivitrol

Revised August 2024

**OPEN ACCESS 24/7 Walk-in Evaluations Delphi Rise, 72 Hinchey Road, Rochester, NY 14624 585-627-1777**



# National Council on Alcoholism & Drug Dependence - Rochester Area

## MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

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PROVIDER NAME & CONTACT INFORMATION								
<b>Agency Name Website</b>	Huther Doyle <a href="http://www.hutherdoyle.com">www.hutherdoyle.com</a>	John L. Norris Addiction Treatment Center <a href="http://www.oasas.ny.gov/location/">www.oasas.ny.gov/location/</a> <a href="mailto:john-l-norris-addiction-treatment-center">john-l-norris-addiction-treatment-center</a>	Rochester Regional Health Chemical Dependency <a href="http://www.rochesterregional.org">www.rochesterregional.org</a>	Sisters of Charity Hospital Pathways – Rochester <a href="http://www.chsbuffalo.org/locations/pathways-rochester">www.chsbuffalo.org/locations/pathways-rochester</a>	Strong Recovery <a href="http://www.umc.rochester.edu">www.umc.rochester.edu</a>	Villa of Hope <a href="http://www.villaofhope.org">www.villaofhope.org</a>	Westfall Associates <a href="http://www.westfallassociates.com">www.westfallassociates.com</a>	YWCA Supportive Living <a href="http://www.ywca.org">www.ywca.org</a>
<b>Contact Information</b>	Intake Contact: Blanca Lebron 585-325-5100 x 3542 585-325-5154 fax <a href="mailto:blebron@hutherdoyle.com">blebron@hutherdoyle.com</a>	Intake Contact: Kelly Lane 585-461-1515 585-461-1602 fax <a href="mailto:john.lnorrisadmissionmailbox@oasas.ny.gov">john.lnorrisadmissionmailbox@oasas.ny.gov</a>	Central Intake: SAFE Line - 585-723-7233 585-423-9523 fax <a href="mailto:CDInpatientIntakeTeam@rochesterregional.org">CDInpatientIntakeTeam@rochesterregional.org</a>	Intake Contact: Christina Carol 585-424-6580 585-424-6609 fax	Intake Team: 585-275-3161 585-273-1089 fax	Intake Contact: 585-328-0834 585-436-0103 <a href="mailto:villa.intake@villaofhope.org">villa.intake@villaofhope.org</a>	Reception Staff: 585-473-1500 585-473-1205 fax <a href="mailto:info@westfallcd.com">info@westfallcd.com</a>	Intake Contact: Amy Wells 585-368-2225 585-232-3540 fax <a href="mailto:awells@yvcarochester.org">awells@yvcarochester.org</a>
<b>EVALUATION SERVICES</b>	PROVIDE		PROVIDE		PROVIDE	PROVIDE	PROVIDE	
<b>Walk-in Evaluations</b>	M-F 8:00am-3:00pm 360 East Avenue		walk-in evaluations are on hold immediate evaluations are available by calling: 585-723-SAFE				Urgent evaluations: M-F 8:30am-5:00pm 919 Westfall Road Bldg B, #60	
CLIENT TYPE								
Youth under 18			ACCEPT		ACCEPT	ACCEPT		
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Client with Children	ACCEPT					ACCEPT		ACCEPT
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Opioid Use Disorder	PROVIDE	PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* S / Sd / V	* M / S / V	* S / Sd / V		* M / S / Sd / V	* S / Sd / V	* S / Sd / V	* S / Sd / V
Dual Diagnosis	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Gambling Treatment		PROVIDE						
Spanish Program		PROVIDE		PROVIDE	PROVIDE			
LEVEL OF CARE								
Detox						PROVIDE		
Stabilization					PROVIDE			
Inpatient		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	
Outpatient	PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	
Residential						PROVIDE (ages 13-21)		PROVIDE
INSURANCE TYPE								
Aetna	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
CIGNA	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Tricare						ACCEPT		
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

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