



# National Council on Alcoholism & Drug Dependence - Rochester Area

## MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

1931 Buffalo Road - Rochester, New York 14624  
 Telephone: 585-719-3480 or 719-3483 Fax: 585-423-1908  
 Website: www.ncadd-ra.org

| SERVICE DESCRIPTION  | PROVIDER NAME  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
|  | Action for a Better Community (ABC)                            | Baden Street   | Catholic Charities Family and Community Services                       | Conifer Park   | Delphi Rise  | East House   | Helio Health   | Huther Doyle   |
| <b>Website</b>   | <a href="http://www.abcinfo.org">www.abcinfo.org</a>           | <a href="http://www.badenstreet.org">www.badenstreet.org</a>           | <a href="http://www2.fcscharities.org">www2.fcscharities.org</a>       | <a href="http://www.coniferpark.com">www.coniferpark.com</a>       | <a href="http://www.delphirise.org">www.delphirise.org</a>             | <a href="http://www.easthouse.org">www.easthouse.org</a>                             | <a href="http://www.helio.health">www.helio.health</a>                               | <a href="http://www.hutherdoyle.com">www.hutherdoyle.com</a>         |
| <b>Intake Contact</b>  | Evangeline Jenkins   | Desirae Carmona  | Yesenia Vazquez  | Lasheka Leonard  | Krystal Gonzalez   | Leslie Alvarado-Fischer  | Admissions Team  | Bianca Lebron  |
| <b>Phone Number</b>  | 585-510-4797   | 585-325-4910 x1141   | 585-546-7220 x6258   | 585-442-8422 x4400   | 585-467-2230 x206  | 585-238-4893   | 585-287-5622   | 585-325-5100 x 3542  |
| <b>Fax Number</b>  | 585-262-4826   | 585-546-1491   | 585-546-2607   | 585-442-8494   | 585-730-6110   | 585-238-4899   | 585-287-5628   | 585-325-5154   |
| <b>E-Mail</b>  | <a href="mailto:ejenkins@abcinfo.org">ejenkins@abcinfo.org</a> | <a href="mailto:dcarmona@badenstreet.org">dcarmona@badenstreet.org</a> | <a href="mailto:yvazquez@ccrochester.org">yvazquez@ccrochester.org</a> | <a href="mailto:leonard@libertymgt.com">leonard@libertymgt.com</a> | <a href="mailto:kgonzalez@delphirise.org">kgonzalez@delphirise.org</a> | <a href="mailto:lalvarado-fischer@easthouse.org">lalvarado-fischer@easthouse.org</a> | <a href="mailto:HelioRocAdmissions@helio.health">HelioRocAdmissions@helio.health</a> | <a href="mailto:blebron@hutherdoyle.com">blebron@hutherdoyle.com</a> |
| <b>EVALUATION SERVICES</b>   |  |  |  |  |  |  |  |  |
| Evaluation   | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |  | PROVIDE  | PROVIDE  |
| Walk-in Evaluations<br><i>We advise that everyone call and confirm the walk-in hours, due to changing COVID-19 restrictions.</i> | M-F 8:30am-3:00pm<br>33 Chestnut Street                        |  | T-W 8:30am-11:00am<br>79 N. Clinton Avenue                             | M-F 11:00am-3:00pm<br>556 S. Clinton Avenue                        | 24 / 7<br>72 Hinchey Road  |  | 24 / 7<br>1850 Brighton Henrietta<br>Townline Road                                   | M-F 8:00am-3:00pm<br>360 East Avenue                                 |
| <b>CLIENT TYPE</b>   |  |  |  |  |  |  |  |  |
| Youth under 18   |  |  |  |  |  |  |  |  |
| Adult  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Female   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Male   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Client with Children   | ACCEPT   |  | ACCEPT   |  | ACCEPT   | ACCEPT   |  | ACCEPT   |
| <b>ADDICTION SERVICES</b>  |  |  |  |  |  |  |  |  |
| Alcohol Use Disorder   | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Substance Use Disorder   | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Opioid Use Disorder  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| * MAT  | * S / V  | * S / V / Sd   | * S / V  | * S / Sd / V   | * S / Sd / V   |  | * S / Sd / V   | * S / Sd / V   |
| Dual Diagnosis   | PROVIDE  |  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |
| Gambling Treatment   |  |  | PROVIDE  |  |  |  |  |  |
| Spanish Program  | PROVIDE  | PROVIDE  | PROVIDE  |  |  |  | PROVIDE  |  |
| <b>LEVEL OF CARE</b>   |  |  |  |  |  |  |  |  |
| Detox  |  |  |  | PROVIDE  |  |  | PROVIDE  |  |
| Stabilization  |  |  | PROVIDE  |  |  |  |  |  |
| Inpatient  |  |  |  | PROVIDE  |  |  | PROVIDE  |  |
| Outpatient   | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |  |  | PROVIDE  |
| Residential  |  |  | PROVIDE  |  |  | PROVIDE  |  |  |
| <b>INSURANCE TYPE</b>  |  |  |  |  |  |  |  |  |
| Aetna  | ACCEPT   |  | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| CIGNA  | ACCEPT   |  |  | ACCEPT   | ACCEPT   |  |  | ACCEPT   |
| Excellus   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Fidelis  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Medicaid   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Medicare   | ACCEPT   |  | ACCEPT   | ACCEPT   | ACCEPT   |  |  | ACCEPT   |
| MVP  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Public Assistance  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   |
| Tricare  |  |  |  |  |  |  |  |  |
| YourCare Health Plan   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   |
| Sliding Fee Scale  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |

For the most updated version of this directory and other resources, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>.

**Disclaimer: information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.**

Revised September 2023

\* MAT (Medication-Assisted Treatment) Code: M = Methadone / S = Suboxone / Sd = Sublocade / V = Vivitrol

|                    |                          |   |              |
|--------------------|--------------------------|---|--------------|
| <b>OPEN ACCESS</b> | 24/7 Walk-in Evaluations | Delphi Rise, 72 Hinchey Road, Rochester, NY 14624 | 585-627-1777 |
|--------------------|--------------------------|---|--------------|



# National Council on Alcoholism & Drug Dependence - Rochester Area

## MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

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| SERVICE DESCRIPTION  | PROVIDER NAME  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
|  | John L. Norris<br>Addiction Treatment Center   | Rochester Regional Health<br>Chemical Dependency   | Sisters of Charity Hospital<br>Pathways - Rochester  | Strong Recovery  | Villa of Hope  | Westfall Associates  | YWCA<br>Supportive Living  |
| Website  | <a href="http://www.oasas.ny.gov/location/john-l-norris-addiction-treatment-center">www.oasas.ny.gov/location/john-l-norris-addiction-treatment-center</a> | <a href="http://www.rochesterregional.org">www.rochesterregional.org</a>                                     | <a href="http://www.chsbuffalo.org/locations/pathways-rochester">www.chsbuffalo.org/locations/pathways-rochester</a> | <a href="http://www.urmc.rochester.edu">www.urmc.rochester.edu</a> | <a href="http://www.villaofohope.org">www.villaofohope.org</a>                             | <a href="http://www.westfallassociates.com">www.westfallassociates.com</a> | <a href="http://www.ywca.org">www.ywca.org</a>                         |
| Intake Contact   | Kelly Lame   | Central Intake   | Christina Carol  | Intake Team  | Intake   | Reception Staff  | Amy Wells  |
| Phone Number   | 585-461-1515   | SAFE Line - 585-723-7233   | 585-424-6580   | 585-275-3161   | 585-328-0834   | 585-473-1500   | 585-368-2225   |
| Fax Number   | 585-461-1602   | 585-423-9523   | 585-424-6609   | 585-273-1089   | 585-436-0103   | 585-473-1205   | 585-232-3540   |
| E-Mail   | <a href="mailto:john.lnorrisadmissionmailbox@oasas.ny.gov">john.lnorrisadmissionmailbox@oasas.ny.gov</a>   | <a href="mailto:CDInpatientintakeTeam@rochesterregional.org">CDInpatientintakeTeam@rochesterregional.org</a> |  |  | <a href="mailto:behavioral.health@villaofohope.org">behavioral.health@villaofohope.org</a> | <a href="mailto:info@westfallcd.com">info@westfallcd.com</a>               | <a href="mailto:awells@ywcarochester.org">awells@ywcarochester.org</a> |
| <b>EVALUATION SERVICES</b>   |  |  |  |  |  |  |  |
| Evaluation   |  | PROVIDE  |  | PROVIDE  | PROVIDE  | PROVIDE  |  |
| Walk-in Evaluations<br><i>We advise that everyone call and confirm the walk-in hours, due to changing COVID-19 restrictions.</i> |  | walk-in evaluations are on hold<br><br>immediate evaluations are available by calling 585-723-SAFE           |  |  |  | urgent evaluations: M-F 8:30am-5:00pm<br>919 Westfall Road<br>Bldg B, #60  |  |
| <b>CLIENT TYPE</b>   |  |  |  |  |  |  |  |
| Youth under 18   |  | ACCEPT   |  | ACCEPT   | ACCEPT   |  |  |
| Adult  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  |
| Female   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
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| Spanish Program  | PROVIDE  |  | PROVIDE  | PROVIDE  |  |  |  |
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| Detox  |  |  |  |  | PROVIDE  |  |  |
| Stabilization  |  |  |  | PROVIDE  |  |  |  |
| Inpatient  | PROVIDE  | PROVIDE  |  |  |  |  |  |
| Outpatient   |  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  | PROVIDE  |  |
| Residential  |  |  |  |  | PROVIDE (adolescents ONLY)   |  | PROVIDE  |
| <b>INSURANCE TYPE</b>  |  |  |  |  |  |  |  |
| Aetna  | ACCEPT   | ACCEPT   |  | ACCEPT   | ACCEPT   | ACCEPT   |  |
| CIGNA  |  | ACCEPT   |  |  | ACCEPT   |  |  |
| Excellus   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |
| Fidelis  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   |
| Medicaid   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   |
| Medicare   |  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   |
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| Public Assistance  | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   | ACCEPT   |  | ACCEPT   |
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