



National Council on Alcoholism & Drug Dependence - Rochester Area

MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

1931 Buffalo Road - Rochester, New York 14624
Telephone: 585-719-3480 or 719-3483 Fax: 585-423-1908
Website: www.ncadd-ra.org

SERVICE DESCRIPTION	PROVIDER NAME							
	Action for a Better Community (ABC)	Baden Street	Catholic Charities Family and Community Services	Conifer Park	Delphi Rise	East House	Helio Health	Huther Doyle
Website	www.abcinfo.org	www.badenstreet.org	www.cfcrochester.org	www.coniferpark.com	www.delphirise.org	www.easthouse.org	www.helio.health	www.hutherdoyle.com
Intake Contact	Evangelina Jenkins	Desirae Carmona	Yesenia Vazquez	Lasheka Leonard	Krystal Gonzalez	Leslie Alvarado-Fischer	Admissions Team	Blanca Lebron
Phone Number	585-510-4797	585-325-4910 x1141	585-546-7220 x6258	585-442-8422 x4400	585-467-2230 x206	585-238-4893	585-287-5622	585-325-5100 x 3542
Fax Number	585-262-4826	585-546-1491	585-546-2607	585-442-8494	585-730-6110	585-238-4899	585-287-5628	585-325-5154
E-Mail	ejenkins@abcinfo.org	dcarmona@badenstreet.org	yvazquez@cfcrochester.org	leonard@libertymgt.com	kgonzalez@delphirise.org	laivarado-fischer@easthouse.org	HelioRocAdmissions@helio.health	blebron@hutherdoyle.com
EVALUATION SERVICES								
Evaluation	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE		PROVIDE	PROVIDE
Walk-in Evaluations <i>We advise that everyone call and confirm the walk-in hours, due to changing COVID-19 restrictions.</i>	M-F 8:30am-3:00pm 33 Chestnut Street		T-W 8:30am-11:00am 79 N. Clinton Avenue	M-F 11:00am-3:00pm 556 S. Clinton Avenue	24 / 7 72 Hinchey Road		24 / 7 1850 Brighton Henrietta Townline Road	M-F 8:00am-3:00pm 360 East Avenue
CLIENT TYPE								
Youth under 18								
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children	ACCEPT		ACCEPT		ACCEPT	ACCEPT		ACCEPT
ADDICTION SERVICES								
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* S / V	* S / V / Sd	* S / V	* S / Sd / V	* S / Sd / V		* S / Sd / V	* S / Sd / V
Dual Diagnosis	PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Gambling Treatment			PROVIDE					
Spanish Program	PROVIDE	PROVIDE	PROVIDE				PROVIDE	
LEVEL OF CARE								
Detox				PROVIDE			PROVIDE	
Stabilization			PROVIDE					
Inpatient				PROVIDE			PROVIDE	
Outpatient	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE			PROVIDE
Residential			PROVIDE			PROVIDE		
INSURANCE TYPE								
Aetna	ACCEPT		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
CIGNA	ACCEPT			ACCEPT	ACCEPT			ACCEPT
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT		ACCEPT	ACCEPT	ACCEPT			ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
Tricare								
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

For the most updated version of this directory and other resources, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>.

Disclaimer: information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.

Revised September 2023

* MAT (Medication-Assisted Treatment) Code: M = Methadone / S = Suboxone / Sd = Sublocade / V = Vivitrol

OPEN ACCESS 24/7 Walk-in Evaluations Delphi Rise, 72 Hinchey Road, Rochester, NY 14624 585-627-1777



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SERVICE DESCRIPTION	PROVIDER NAME						
	John L. Norris Addiction Treatment Center	Rochester Regional Health Chemical Dependency	Sisters of Charity Hospital Pathways - Rochester	Strong Recovery	Villa of Hope	Westfall Associates	YWCA Supportive Living
Website	www.oasas.ny.gov/location/john-l-norris-addiction-treatment-center	www.rochesterregional.org	www.chsbuffalo.org/locations/pathways-rochester	www.urmc.rochester.edu	www.villaofohope.org	www.westfallassociates.com	www.ywca.org
Intake Contact	Kelly Lane	Central Intake	Christina Carol	Intake Team	Intake	Reception Staff	Amy Wells
Phone Number	585-461-1515	SAFE Line - 585-723-7233	585-424-6580	585-275-3161	585-328-0834	585-473-1500	585-368-2225
Fax Number	585-461-1602	585-423-9523	585-424-6609	585-273-1089	585-436-0103	585-473-1205	585-232-3540
E-Mail	john.lnorrisadmissionmailbox@oasas.ny.gov	CDInpatientintakeTeam@rochesterregional.org			behavioral.health@villaofohope.org	info@westfallcd.com	awells@ywcacrochester.org
EVALUATION SERVICES							
Evaluation		PROVIDE		PROVIDE	PROVIDE	PROVIDE	
Walk-in Evaluations <i>We advise that everyone call and confirm the walk-in hours, due to changing COVID-19 restrictions.</i>		walk-in evaluations are on hold immediate evaluations are available by calling 585-723-SAFE				urgent evaluations: M-F 8:30am-5:00pm 919 Westfall Road Bldg B, #60	
CLIENT TYPE							
Youth under 18		ACCEPT		ACCEPT	ACCEPT		
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Client with Children					ACCEPT		ACCEPT
ADDICTION SERVICES							
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
* MAT	* M / S / V	* S / Sd / V		* M / S / Sd / V	* S / Sd / V	* S / Sd / V	
Dual Diagnosis	PROVIDE	PROVIDE		PROVIDE	PROVIDE	PROVIDE	
Gambling Treatment	PROVIDE						
Spanish Program	PROVIDE		PROVIDE	PROVIDE			
LEVEL OF CARE							
Detox					PROVIDE		
Stabilization				PROVIDE			
Inpatient	PROVIDE	PROVIDE					
Outpatient		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	
Residential					PROVIDE (adolescents ONLY)		PROVIDE
INSURANCE TYPE							
Aetna	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT	
CIGNA		ACCEPT			ACCEPT		
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
Medicare		ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
Tricare					ACCEPT		
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

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