## TREATMENT PROVIDERS

### MONROE COUNTY - OUTPATIENT

**Catholic Family Center Restart (CFC)**  
[www.cfcrochester.org](http://www.cfcrochester.org)  
Walk-in hours: Mon/Wed/Fri from 1:00-3:00pm  
Call for information: 585-546-1271, x 6258  
79 North Clinton Avenue, Rochester, NY 14624  

CFC offers gambling outpatient treatment and support services for adults with a range of individual, group and family sessions. Clients receive: individualized goal setting, strategies toward long-term abstinence, financial/debt management support and family counseling. Patients do not have to have a primary substance use diagnosis to be admitted for problem gambling treatment services. Services are available for Spanish speakers. Cost for gambling treatment services is covered under most outpatient benefit plans, if not eligible, a sliding fee scale is available.

### GENESEE & ORLEANS COUNTIES - OUTPATIENT

**Genesee Council on Alcoholism & Substance Abuse (GCASA)**  
[www.gcasa.net](http://www.gcasa.net)  

- **Albion clinic:** Walk-in hours Tues/Wed/Thurs 11:30am-12:30pm  
  Call for information: 585-589-0055  
  249 East Avenue, Albion, NY 14420  

- **Batavia clinic:** Call at 9:00am to make an appt. and be seen that day  
  Call for information: 585-343-1124  
  430 East Main Street, Batavia, NY 14020

Problem Gambling Treatment is offered at both outpatient clinics in Albion and Batavia. Patients do not have to have a primary substance use diagnosis to be admitted for problem gambling treatment services. There is no cost to individuals seeking treatment.

### MONROE COUNTY - INPATIENT

**J.L. Norris Addiction Treatment Center**  
[www.oasas.ny.gov/atc/norris/index.cfm](http://www.oasas.ny.gov/atc/norris/index.cfm)  
Call for information: 585-461-0410, x265  
1732 South Avenue, Rochester, NY 14609  

J.L. Norris ATC offers an inpatient treatment program for adults over 18 affected by problem gambling, with individual and group counseling. Provided on site are direct clinical services as both an individualized issue and as a co-occurring disorder. Patients do not have to have a primary substance use diagnosis to be admitted for problem gambling treatment services. Group therapy can be conducted in ASL, and there is a specific women’s treatment track available.

### SENECA COUNTY - OUTPATIENT

**Seneca County Community Counseling Services**  
[www.co.seneca.ny.us/departments/community-services/mental-health/](http://www.co.seneca.ny.us/departments/community-services/mental-health/)  
Walk-in hours: Mon/Tues/Fri 8am-noon; Wed 4-7pm; Thurs 12-4pm  
Call for information: 315-539-1985  
31 Thurber Drive, Waterloo, NY 14585  

The Seneca County Addictions Program offers outpatient gambling related evaluation & treatment for adults and adolescents. Services include individual/group counseling specific to identified need, family therapy. Services are offered to Seneca County residents and to those residents contingent to Seneca county on a case-by-case basis.

For the most updated version of this directory as well as treatment and recovery directories for substance use disorders, visit [https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center](https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center)  

**Disclaimer:** Information included on this template is updated biannually based on data shared with NCADD-RA from each of the recovery services listed.

Gamblers Anonymous (GA) 855-222-5542  
[www.gamblersanonymous.org](http://www.gamblersanonymous.org)  

GAM-ANON 888-426-6678 / 716-254-4941  
[www.gam-anon.org](http://www.gam-anon.org)

Finger Lakes Problem Gambling Resource Center  
71 Goodway Dr., Rochester, NY 14623  
585-351-2262  
[https://nyproblemgamblinghelop.org/finger-lakes/](https://nyproblemgamblinghelop.org/finger-lakes/)

Revised: August 2020
# Problem Gambling Resources

## Finger Lakes Addiction Resource Center

**Address:** 1931 Buffalo Road - Rochester, New York 14624  
**Telephone:** 585-719-3480 or 719-3485  
**Fax:** (585) 423-1908  
**Website:** [www.ncadd-ra.org](http://www.ncadd-ra.org)

### Counseling Providers

<table>
<thead>
<tr>
<th>Mind Evolution Counseling for Problem Gambling</th>
<th>CLS Psychotherapy and Consulting</th>
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</thead>
<tbody>
<tr>
<td><a href="http://www.mindevolution.org">www.mindevolution.org</a></td>
<td><a href="http://www.clspsychotherapyconsulting.com">www.clspsychotherapyconsulting.com</a></td>
</tr>
<tr>
<td><strong>Call for information:</strong> 585-314-9999</td>
<td><strong>Call for information:</strong> 585-353-6735</td>
</tr>
<tr>
<td>215 Alexander Street, Rochester, NY</td>
<td>29 Pleasant Street, Fairport, NY</td>
</tr>
</tbody>
</table>

Services include gambling assessment, individual and group counseling and consultation as ways to assist in the recovery process. Services are available for individuals and families. Remote video sessions are available as well.

<table>
<thead>
<tr>
<th>Hope and Help Counseling</th>
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<tbody>
<tr>
<td><a href="http://www.hopeandhelpcounseling.net">www.hopeandhelpcounseling.net</a></td>
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<tr>
<td><strong>Call for information:</strong> 315-879-3289</td>
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<tr>
<td>625 Cross Keys Office Park, Fairport, NY</td>
<td>324 West North Street, Geneva, NY</td>
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</tbody>
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Specializing in trauma recovery, addictions recovery (including problem gambling and gambling disorders), personality disorders and childhood anxiety. Treatment focus on DBT.

### Education & Prevention Providers

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<tr>
<td><a href="http://www.councilonalcoholismfingerlakes.org">www.councilonalcoholismfingerlakes.org</a></td>
<td><a href="http://www.ncadd-ra.org">www.ncadd-ra.org</a></td>
</tr>
<tr>
<td><strong>Call for information:</strong> 315-789-0310</td>
<td><strong>Call for information:</strong> 585-719-3480</td>
</tr>
<tr>
<td>620 West Washington Street, Geneva, NY</td>
<td>1931 Buffalo Road, Rochester, NY</td>
</tr>
</tbody>
</table>

Services include programs in five counties (Ontario, Schuyler, Seneca, Wayne, and Yates) providing problem gambling education information and referral. Offered in collaboration with the NY Council of Problem Gambling.

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<th>Gamblers Anonymous (GA)</th>
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<th>Finger Lakes Problem Gambling Resource Center</th>
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<tr>
<td>855-222-5542</td>
<td>888-426-6678 / 716-254-4941</td>
<td>71 Goodway Dr, Rochester, NY 14623</td>
</tr>
<tr>
<td><a href="http://www.gamblersanonymous.org">www.gamblersanonymous.org</a></td>
<td><a href="http://www.gam-anon.org">www.gam-anon.org</a></td>
<td>585-351-2262</td>
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<tr>
<td><a href="http://www.nyproblemgamblinghelp.org/finger-lakes/">www.nyproblemgamblinghelp.org/finger-lakes/</a></td>
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